



## **Job Description**

**Job Title:** Part-time Spa Therapist

**Hours of Work:** As per rota

**Rate of Pay:** NMW

**Reports to:** Spa Manager

### **About The Role:**

The Spa Therapist is a key member of Fusion Spa team and is responsible for administering beauty treatments in a professional, friendly and person-centred manner and that ensure Fusion Spa at Bryn Meadows is a welcoming environment for all. ESPA training would be desirable but is not essential.

Reporting directly to the Spa Manager you will be required to:

- As part of the Spa team, help to create an outstanding experience for the customer, so that customers are greeted, and beauty treatments administered in a professional, friendly, and timely manner.
- Maintain professional and technical knowledge.
- Ensure clients consultation cards are completed prior to administering beauty treatments.
- Protect employees and customers by providing a safe and clean spa and leisure environment and undertake cleaning duties as required all in line with Bryn Meadows strict COVID policy.
- Provide spa tours to encourage membership and beauty treatment sales.
- Promote sales and promotions of products and services within Fusion Spa to stimulate sales and customers.
- Ensure service standards are maintained to a high standard and that problems are dealt with cooperatively, fairly and with care.
- Ensure adherence to all company policies, procedures and guidelines. - Clock in and clock out of work every shift.
- Maintain positive employee relations by keeping open lines of communication with all members of the Spa team and other departments.
- Attend monthly spa staff meetings as requested.
- Provide regular performance management support to all beauty staff and spa assistants if required.
- Ensure all equipment is maintained in good working order and advise the Spa Manager and/or the duty manager.

- To perform any duties reasonably requested by the Spa Manager or Leisure Manager.

You will need to be able to work on your own initiative. Working variable hours (on a rota basis) to suit business needs, including evenings, weekends, bank holidays and sick cover. The ideal candidate will be hardworking and quick to learn, with a high attention to detail.

Please complete an application form and email it to [matthew.jenkins@brynmeadows.co.uk](mailto:matthew.jenkins@brynmeadows.co.uk)